

CMSUK Supporter of the Year Award (Internal)



Specific Award Criteria: **Adversity into Achievement**

CMSUK is looking for an individual who has made a real difference by supporting the case managers and the clients, contributing to the overall success of a case management service during the challenges of the ever-evolving world around us.

Nominations should be submitted by:

- The individual themselves
- Case manager colleagues
- The company they work for, where CMSUK Case Managers or Associate CMSUK members work

Eligibility:

The nominee must work in a company with CMSUK Case Managers or Associate CMSUK members.

Evidence of Contribution:

Nominations should provide clear evidence of the individual's contribution to the case manager(s) or team with whom they have worked in the past year.

Examples of Impact:

Nominations should include examples of improvements made to client care, cost-effectiveness, specific improvements or adjustments to services and benefits to case managers and clients they support.

Intervention & Evaluation Standard 4:

The nomination and supporting testimonials must clearly evidence the nominee's achievement and application of **Intervention & Evaluation Standard 4** in the CMSUK Standards of Practice.

| No | Standard Title | Standard Description |
|----|--------------------------------------|--|
| 4. | Intervention & Evaluation | Intervention is all the actions taken by the case manager on behalf of the service user. The process can include prioritising, planning, implementing, co-ordinating, monitoring and evaluating the options and services required to address agreed goals and promote quality cost effective outcomes. Intervention may be interpreted as the process of initiating, undertaking and co-ordinating activities with or on behalf of a service user in order to move them towards their stated goal. |

Nomination Length:

Nominations should be no more than 1200 words and can take the format of a case study or narrative description.

Generic Award Criteria:

- **Data Protection:**
All nominations must comply with data protection regulations. Information provided without consent must be recorded in a way that no injured person (client) can be identified.
- **Supporting Testimonials:**
All nominations must be supported by testimonials, which are additional to the reflective piece. Testimonials must be submitted in their raw format (email or letter), with details of

the person providing the testimonial clearly visible (Company details and contact number). If testimonials are provided by a client, they are allowed to be anonymous. However, a telephone number is required for verification.

- **Limit of Nominations:**

No more than two entries per category from one organisation/individual.

- **Closing Date for Nominations:**

Friday, 6th June 2025

- **Finalist Nominee Attendance:**

All finalist nominees must attend the Awards Event on **Friday, 19th September 2025**, at The Royal Garden Hotel Kensington. If the finalist cannot attend, they must appoint a suitable proxy.