

Specific Award Criteria: Catastrophic Clinical Case Manager of the Year 2025



CMSUK is seeking nominations for outstanding Case Managers with proven results in supporting clients to achieve exceptional outcomes. Nominations should highlight the assessment, planning, and implementation of interventions, demonstrating a clear impact on the following areas: physical, emotional, psychological, social/spiritual, economic, and/or quality of life.

Entries should reflect on successful outcomes, learning, and progress within practice, as well as overcoming challenges in an ever-evolving working environment.

- Nominations from the individual case manager, their colleagues, or the company they work for, including the client/family member, solicitor, insurer, employer, or therapeutic service provider. If the nomination comes from someone other than the nominated case manager, the nominated case manager must be made aware in order to complete the case reflection.
- All nominees must be a current CMSUK Case Manager or Associate CMSUK member at the time of the nomination.
- Nominations must provide clear evidence of a planned rehabilitation/care/support or goal-oriented approach with measurable outcomes and evidence-based practice.
- Nominations should include a reflective piece on **Adversity in Achievement**, outlining the challenges faced and how these were overcome.
- Nominations should be no more than 1200 words and may take the form of a case study or narrative description.
- The nomination and supporting testimonials must clearly evidence the nominee's achievement and application of **Intervention & Evaluation Standard 4** in the CMSUK Standards of Practice.

No	Standard Title	Standard Description
4.	Intervention & Evaluation	Intervention is all the actions taken by the case manager on behalf of the service user. The process can include prioritising, planning, implementing, co-ordinating, monitoring and evaluating the options and services required to address agreed goals and promote quality cost effective outcomes. Intervention may be interpreted as the process of initiating, undertaking and co-ordinating activities with or on behalf of a service user in order to move them towards their stated goal.

Generic Award Criteria:

- All nominations must comply with data protection regulations. Information provided must have consent from all involved individuals, ensuring that no injured person (client) can be identified from the information.
- Nominations must be supported by testimonials, which should provide additional insights into the reflective piece. Testimonials must be submitted in their raw format, including contact details of the person providing the testimonial (email or letter with Company details visible). If testimonials are provided by a client, they must be anonymous, but a contact number is required for verification purposes.
- No more than two entries per category from one organisation.
- Please ensure that all pages of your nomination document are numbered, including any testimonials, and that the nominee's name is clearly visible.
- Please submit your nomination to: info@cmsuk.org
- The closing date for nominations is **Friday 6th June 2025**.
- All finalist nominees must attend the Awards Event on **Friday, 19th September 2025**. If attendance is not possible, the finalist nominee will need to appoint a suitable proxy.