

CMSUK Clinical Case Manager of the Year Award



Specific Award Criteria: **Adversity into Achievement**

CMSUK is looking for Case Managers who are outstanding in their field, with proven results supporting clients to achieve outstanding outcomes. Nominations should outline the interventions organised/planned and link the outcomes to the following areas:

- **Physical**
- **Emotional**
- **Psychological**
- **Social/Spiritual**
- **Economic**

Additionally, outcomes should be related to a measurement of quality of life.

Entries should reflect on successful outcomes, learning, and progress within your practice, and overcoming challenges in an ever-evolving world. **Nominations can be submitted by:**

- The individual case manager
- The case manager's colleagues
- The company where they work
- Others involved with the client (e.g., client/family member, solicitor, insurer, employer, or therapeutic service provider). If the nomination is submitted by someone other than the case manager, the nominated case manager must be made aware in order to complete a professional personal statement.

Professional Personal Statement:

The nominated case manager must provide a professional personal statement that gives the judges an overview of the individual's contributions to case management and adherence to professional standards.

Eligibility:

All nominees must be a current CMSUK Case Manager or Associate member at the time nominations are invited.

Evidence of Planned Care/Support:

Nominations should provide clear evidence of a planned care/support and a goal-oriented approach, measurable outcomes, and evidence-based practice.

Reflective Piece on **Adversity into Achievement:**

Nominations must include a reflective piece on how adversity was overcome and the journey and challenges encountered.

Nomination Length:

Nominations should be no more than 1200 words and can take the format of a case study or narrative description.

Standard 4: **Intervention & Evaluation (CMSUK Standards of Practice):**

The nomination must clearly evidence the nominee's achievement and application of Intervention & Evaluation Standard 4.

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No	Standard Title	Standard Description
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4.	Intervention & Evaluation	Intervention is all the actions taken by the case manager on behalf of the service user. The process can include prioritising, planning, implementing, co-ordinating, monitoring and evaluating the options and services required to address agreed goals and promote quality cost effective outcomes. Intervention may be interpreted as the process of initiating, undertaking and co-ordinating activities with or on behalf of a service user in order to move them towards their stated goal.
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Generic Award Criteria:

- **Data Protection:** Nominations must comply with data protection regulations. Information provided without consent must be recorded in a way that no injured person (client) can be identified.
- **Supporting Testimonials:** All nominations must be supported by testimonials, which must be submitted in their raw format (email or letter). The details of the person providing the testimonial must be visible (Company details and contact number). Testimonials from clients can remain anonymous but a contact number is required to verify the testimonial.
- **Limit of Nominations:** No more than two entries per category from one organization/individual.
- **Closing Date for Nominations:** **Friday 6th June 2025**
- **Finalist Nominee Attendance:** All finalist nominees must attend the Awards Event on **Friday, 19th September 2025**, at The Royal Garden Hotel Kensington. If the finalist cannot attend, they must appoint a suitable proxy.