

## CMSUK CM Service Provider of the Year Award



### Specific Award Criteria: **Adversity into Achievement**

CMSUK is looking for an outstanding Service Provider who works with case managers in a multidisciplinary way to assist clients in progressing towards agreed goals. Individual & Company nominations are accepted. The provider may be external to or internal to a Case Management Organisation, but it must clearly illustrate how they have improved outcomes for clients of case managers.

#### **Nominations will be accepted from:**

- The Service Provider themselves
- A CMSUK Case Manager member or CMSUK Associate member

**Evidence of Contribution:** Nominations must demonstrate clear evidence-based practice and supporting data of working with case managers over the last 12 months.

#### **Intervention and Evaluation:**

- Nominations should include evidence of the intervention and be supported with results and outcomes of the work undertaken. This may be on a single or multiple case basis.
- The submission should also provide supporting testimonials that demonstrate the nominee's achievement and application of **Intervention & Evaluation Standard 4** in the CMSUK Standards of Practice.

No	Standard Title	Standard Description
4.	<b>Intervention &amp; Evaluation</b>	Intervention is all the actions taken by the case manager on behalf of the service user. The process can include prioritising, planning, implementing, co-ordinating, monitoring and evaluating the options and services required to address agreed goals and promote quality cost effective outcomes. Intervention may be interpreted as the process of initiating, undertaking and co-ordinating activities with or on behalf of a service user in order to move them towards their stated goal.

**Nomination Length:** Nominations should be no more than 1200 words and can take the format of a case study or narrative description.

---

#### **Generic Award Criteria:**

- **Data Protection:**  
All nominations must conform with data protection and information provided without consent from the persons involved must be recorded in a way that no injured person (client) can be identified.
- **Supporting Testimonials:**  
All nominations must be supported by testimonials which are additional to the reflective piece. Testimonials must be submitted in their raw format, with details of the person providing the testimonial clearly visible (on email or letter with Company details and contact number). If testimonials are provided by a client, they are allowed to be anonymous. However, a telephone number is required for verification.

- **Limit of Nominations:**  
No more than two entries per category from one organization/individual.
- **Closing Date for Nominations:**  
**Friday 6th June 2025**
- **Finalist Nominee Attendance:**  
All finalist nominees must attend the Awards Event on **Friday, 19th September 2025**, at The Royal Garden Hotel Kensington. If the finalist cannot attend, they must appoint a suitable proxy.