

## CMSUK Case Management Company (Small) of the Year Award



### Specific Award Criteria: [Adversity into Achievement](#)

The case management company will stand out from the rest with regard to outcomes for clients and outstanding working practices related to referrers, partner organisations, staff, consultants, and clients. Entries need to reflect on the sustainability of changes to work practices made in response to an ever-evolving working environment.

#### Nominations will be accepted from:

- Case management companies or company representatives (*a small company is defined as any organisation with 15 employees or fewer, including full-time, part-time, case managers, associate case managers, and supporting staff members*).

#### Eligibility:

- All companies nominated must have CMSUK Case Manager members or CMSUK Associate members working within the organisation at the time nominations are invited.

#### Evidence of Contribution:

- Nominations must provide information and supporting data about how client (injured person) outcomes are monitored and improved through effective case management.

#### Continuous Improvement Culture:

- Nominations should demonstrate how a culture of continuous improvement referred to within [Standard 7](#) affects client outcomes or experience.

#### Evidence of CMSUK Business Standards Compliance:

- The submission should show evidence of application against [CMSUK Business Standard 15](#).

#### Sustainability of Practices:

- A reflective piece must also be included on the sustainability of changes to work practices made due to the challenges of the ever-evolving working environment.

#### Nomination Length:

- Nominations should be no more than 1200 words.

#### Supporting Testimonials:

- Nominations should be supported by testimonials which are additional to the word count.

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#### Generic Award Criteria:

- **Data Protection:**  
All nominations must comply with data protection regulations. Information provided without consent must be recorded in a way that no injured person (client) can be identified.
- **Supporting Testimonials:**  
All nominations must be supported by testimonials which are additional to the reflective piece. Testimonials must be submitted in their raw format (email or letter with Company

details and contact number visible). If testimonials are provided by a client, they are allowed to be anonymous, but a telephone number is required for verification.

- **Limit of Nominations:**

No more than two entries per category from one organisation/individual.

- **Closing Date for Nominations:**

**Friday 6<sup>th</sup> June 2025**

- **Finalist Nominee Attendance:**

All finalist nominees must attend the Awards Event on **Friday, 19th September 2025**, at The Royal Garden Hotel Kensington. If the finalist cannot attend, they must appoint a suitable proxy.